

2. U3A LAKES ENTRANCE – Policy Guidelines CODE OF CONDUCT (approved 7 February 2019)

Introduction

1. The ethical climate of an organisation is an essential element in establishing its credibility and furthering its mission. The U3A movement in Victoria is dedicated to providing a competent and ethical service to Third Age members of the community and undertakes to provide its members with a trustworthy, fair, honest environment based upon equal opportunity to participate in U3A programs and activities.

Purpose

2. The purpose of this policy is to document Lakes Entrance U3A's Code of Conduct for members and the processes that will be followed where a breach of the Code of Conduct is reported.

Policy

3. This document is a policy guideline and is consistent with:
 - The U3A Network Victoria Rules & Constitution amended December 2013.
 - The Associations Incorporation Reform Regulations 2012.
4. Lakes Entrance U3A commits itself to operating in accordance with this Code of Conduct for the benefit and protection of the organisation and of members' personal rights.
5. Every member of Lakes Entrance U3A has the right to:
 - feel safe and respected
 - a supportive and positive learning environment
 - participate in learning, social and recreational opportunities
 - receive services fully compliant with U3A standards
 - make a complaint and receive prompt and fair resolution thereof
 - have access to guidelines, policies and procedures adopted by Lakes Entrance U3A.
6. Every member of Lakes Entrance U3A has the responsibility to:
 - respect the beliefs, needs and background of others
 - act and speak respectfully
 - understand and follow the organisation's guidelines, policies and procedures
 - carry out all activities in an appropriate manner
 - work cooperatively for the benefit of all members
 - maintain positive relationships
 - care for the property and possessions of the organisation and members

- help create an inclusive environment
 - report actual or potentially unsafe situations or conduct
 - wear a name badge to assist in the governance of the organisation
7. The principles set out in this Code of Conduct are intended to apply to any U3A-related context including classes, activities, auspiced social functions meetings, conferences and holiday trips.
 8. The principles set out in this Code of Conduct apply equally to all members and volunteers/employees.
 9. A breach of this Code of Conduct will result in disciplinary action.

Procedures

10. Where a person believes they have been subject to treatment or conduct that is in breach of this Code of Conduct he/she may lodge a complaint with Lakes Entrance U3A's Secretary. The Secretary will inform the President immediately.
11. Any Complaint of a breach of this Code of Conduct will be handled in accordance with Lakes Entrance U3A's Grievance Policy.
12. Any queries about this Code of Conduct should be referred to Lakes Entrance U3A's Secretary.

Responsibilities

13. Lakes Entrance U3A's Committee of Management is responsible for
 - developing, adopting, implementing, publishing and reviewing this Code of Conduct
 - investigating and resolving any complaint made about a breach of this Code of Conduct
14. Lakes Entrance's Secretary is responsible for
 - receiving and responding to enquiries about this Code of Conduct
 - receiving complaints about an alleged breach of this Code of Conduct and for bringing the matter before the Committee of Management promptly.

The Committee of Management is responsible for developing, implementing, reviewing and publishing this policy.

***This document was approved by the Lakes Entrance U3A
Committee of Management on 7 February 2019.***